

Become a Certified WalkMe Project Lead I at WalkMe Elevate

Learn the foundations for success running a Digital Adoption project

This course prepares you to manage WalkMe projects at a basic level. You'll be introduced to industry-standard project management frameworks and toolkits, the DAP project lifecycle, mitigation tactics for common challenges, managing DAP Professionals, and how to interpret data to tell a value story using common KPIs and goal drivers for future success.



New DAP Powers You'll Have

- Speak the DAP Project Management language
- Recognize the basic management process of a project lifecycle
- Interpret Insights data

Coursework Overview

Day 1

Project Management Overview

- What is Project Management?
- What is a DAP project?

The DAP Project Manager

- Roles & Responsibilities
- Key Knowledge Areas

Project Management Frameworks

- Waterfall Framework
- Agile Methodology

The Project Manager Toolkit

- WalkMe Project Planner
- Planning Documentation

Day 2

Leading a DAP Program

- The DAP Team
- Managing a DAP Team
- Risk Management

Initiating a DAP Project

- Intake Process
- Opportunity Discovery
- Solution Discovery

Planning a DAP Project

- Business Objectives
- Use Cases
- Determining Stakeholders
- Book of Work

Executing a DAP Project

- Creating a Workflow
- Task Prioritization
- Task Delegation

Going Live with a DAP Project

- QA Testing & Solution UAT
- Publishing
- Communicating the Value of a DAP Project

Certification Exam

Add this badge to your [LinkedIn profile!](#)

Be one of the first in the world to earn this new DAP certification. On-site attendance in San Francisco is \$1,199. [Click here](#) to use our template for attendance justification.

Register now